

PERSONAL SERVICE FEES

DAY-TO-DAY TRANSACTIONS

These fees apply to Pay As You Go usage and transactions in excess of monthly package limits.

In-branch withdrawal / transfer*	\$0.80
Cheque writing	\$0.80
Pre-Authorized Payment / Debit (PAP / PAD)	\$0.80
Bill Payment	\$0.80
Interac® Debit (Point of Sale)	\$0.80
Send Interac e-Transfer®	\$0.80
Interac e-Transfer® Request Money	\$0.80
Receive Interac e-Transfer®	Free
Online, Mobile, or Telephone banking transfer	\$0.80
Me to Me Transfer	\$0.80
Alterna, ACCULINK® and THE EXCHANGE® Network ATM withdrawal or transfer	\$0.80
ACCEL® and Maestro® Debit Payment (US & International)	\$0.80

OTHER ATM NETWORKS

These are network fees. An additional surcharge may be levied by the institution that owns the ATM.

Interac® ATM withdrawal	\$1.90
ACCEL®, Cirrus® and Maestro® US ATM withdrawal	\$3.00
Cirrus® and Maestro® International ATM withdrawal	\$5.00

TRAVELLERS CHEQUES & FOREIGN CURRENCY*

Travellers Cheque orders	\$5.00
Sell currency to client (US\$ fee exempt)	\$2.00
Buy currency from client (US\$ fee exempt)	\$2.00
Buy/Sell currency to non-client	\$5.00
Shipping fee added to buy/sell transactions under \$250	\$5.00
Foreign currency cheque drawn on Canadian dollar account	\$15.00
Deposit of foreign currency cheque to Canadian dollar account	Cost

Clients may cancel a product or service by notifying the Bank at any time. Products and services are available as of the effective date; and may be used by logging into your account online or in branch where permitted.

ACCOUNT INFORMATION

All-in-One statement (per statement)	\$1.00
All-in-One statement (per statement), eChequing and eSavings accounts	\$2.00
eStatement	Free
Statement Reprint & Interim Statement	\$3.25
Cheque images included in Statements	\$2.00
ATM inquiry	\$5.00
Letter of good standing	\$10.00
Loan, interest or misc. letter	\$10.00
Search for items, cheques, deposits, names, accounts, vouchers and certified true copy of transaction images	Less than 90 days \$5.00/item Greater than 90 days \$10.00/item Multiple items or lengthy searches \$40.00/hr, minimum \$20.00
Copy of official account history statement(s)	Less than 90 days \$5.00/mnth Greater than 90 days \$10.00/mnth
Bank Confirmation (audit certificates)*	Minimum \$25.00 each; Detailed \$40.00/hr
Bill Payment Trace Request	Cost (min \$15.00)

CHEQUES

Deposit Anywhere™	Free
Certified Cheque client request*	\$10.00
Certified Cheque non-client request*	\$15.00
Bank Draft*	\$7.50
Stop Payment – Full trace details provided	\$12.00
Stop Payment – Incomplete trace details provided	\$15.00
NSF Cheque (includes current and future-dated cheques & bill payments, electronic funds transfers and credit payments)	\$42.50
Late Deposit	\$10.00
Holding post-dated cheque	\$2.50 per item
Incorrectly encoded pre-authorized credit	\$10.00
Using non-MICR encoded cheque	\$4.50
Counter Cheque	\$1.50 per item
Personalized Cheque Order	Cost

WIRES

Incoming (additional fees may be charged by other parties involved)	\$10.00
Outgoing*	\$30.00
Outgoing: Inquiries/tracing/cancellation/amendment*	\$25.00

MISCELLANEOUS

Safety Deposit Box*	
• Rental (varies by size)	\$35.00 - \$220.00 plus tax
• Drilling	Cost
• Key replacement	Cost
Inactive Account	
2 yrs to 4 yrs	\$20.00 per year
5 yrs to 8 yrs	\$30.00 per year
9 yrs	\$40.00
Account closed within 90 days of opening	\$25.00
Chargebacks	\$5.00
Courier	Cost
Registered mail	Cost
RSP Withdrawal	\$25.00
Transfer of a registered plan to another institution (incl. TFSA, RSP, RIF)	\$50.00
Transfer of account to another institution	\$20.00
Item sent on Collection*	\$30.00
Item received on Collection	\$25.00
PAD origination trace/recall	\$12.00
Manual transfer to cover cheque/PAD	\$5.00
ATM debit/credit adjustment notice	\$2.00
Municipal property tax payment	Cost

CREDIT PRODUCTS

Overdraft protection	\$2.50 per month
Mortgage re-advancement	\$200.00
Mortgage discharge	\$230.00
Transfer of mortgage to another financial institution	\$230.00
Interim financing	Cost
Letter of credit	1% of limit, \$50.00 minimum

Alterna Bank 1.866.560.0120
alternabank.ca

CS Alterna Bank operates as Alterna Bank. CS Alterna Bank is a member of Canada Deposit Insurance Corporation (CDIC)

Fees on US Dollar accounts will be charged in US funds.

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*In-Branch services are not available on eChequing and eSavings accounts.

FLEXIBLE ACCOUNT PACKAGES

alterna bank

EVERYONE HAS DIFFERENT NEEDS IN AN ACCOUNT PACKAGE. WHICH ONE OF OUR PACKAGES BEST FITS YOU?

Effective October 17, 2022

	eACCOUNT		BRANCH BANKING									
			CHEQUING						SAVINGS			
	eCHEQUING	HIGH INTEREST eSAVINGS	BASIC	VALUE	UNLIMITED	YOUTH START ⁶	STUDENT LIFE	PAY AS YOU GO	U.S. DOLLAR CHEQUING	DAILY INTEREST SAVINGS	INVESTMENT SAVINGS	
	Free online chequing account No in-branch access	Free online savings account No in-branch access	Low volume user	Medium volume user	Unlimited day-to-day transactions for one monthly fee	Age 18 and under	Post-secondary student	Occasional user	U.S. travel or buy goods in US Dollars	Flexible and convenient	Higher interest	
Monthly Fee	Free		\$4 ²	\$9	\$16	Free			Free			
Monthly Fee, Age 59+ [†]	Free		Free	\$4.50	\$8							
Day-to-day Transactions ¹	Unlimited ⁷		20	35	Unlimited	30	Unlimited	Pay per use	2 Free per month ³	2 Free per month	1 Free per month, then \$2.50*	
Interac [®] ATM Withdrawals ⁴	\$1.90		\$1.90		2 Free per month ⁴	\$1.90	2 Free per month ⁴	\$1.90	NA	\$1.90		
Bank Drafts & Certified Cheques	NA		Bank Draft \$7.50 Certified Cheque \$10		1 Free Bank Draft or Certified Cheque per month		Bank Draft \$7.50 Certified Cheque \$10					
All-in-One [®] Statement	\$2 per statement		Your choice of Monthly, Quarterly, Semi-Annual or Annual Statements					\$1 per statement	\$1 per statement if no Canadian Chequing account with package			
eStatements	Free											
Cheque Images in Statements	\$2	NA	\$2	Free			\$2			NA		
Personalized Cheques ⁵	Cost	NA	Cost	One order of 50 per calendar year			Cost			NA		
One-Signature American Express [®] Travellers Cheques	NA	NA	\$5	Free			\$5					

¹ Fees apply to transactions above your package limit and applied in the currency of your account. Fees will be debited from the account associated with your package as they are incurred. ² Monthly fee is waived if you keep a minimum daily closing balance of \$1,000 throughout the month. ³ Additional day-to-day fees (after 2 free per month) are waived on U.S. Dollar Chequing accounts if you keep a minimum daily closing balance of \$1,000 throughout the month. ⁴ Only the fee normally charged by Alterna is waived. A surcharge by the ATM provider may apply. ⁵ Limited styles, excludes US cheques. ⁶ Youth Start Banking Package is also available on the Daily Interest Savings Account. ⁷ In-branch transactions are not available on eChequing or eSavings accounts. Cheques and Debit card payments (point of sale) are not permitted on eSavings. * Exceptions apply to Investment Savings Account - 1 free debit transaction per month, fee of \$2.50 applies for additional debit transactions. † Any applicable monthly fee will be reduced from the standard monthly fee to the discounted monthly fee, which is available to you once you have reached the age of 59 or above. The discounted fee will apply beginning in the month after the month you turn 59.

DAY-TO-DAY TRANSACTIONS INCLUDED IN A PACKAGE

- Cheques
- Pre-authorized payments
- Debit card payments (point of sale)
- Alterna, ACCULINK[®] and THE EXCHANGE[®] Network ATM withdrawals and transfers
- Withdrawals (In-branch, Online, Mobile and Telephone banking)
- Bill payments (In-branch, Online, Mobile and Telephone banking)
- Interac e-Transfers[®] (Send and Request Money)
- Transfers (In-branch, Online, Mobile, Telephone banking and Me to Me transfer)

Transfers to credit products and Term Deposits are free. Transfers from a Daily Interest Savings to another Daily Interest Savings or to an Investment Savings Account are free. Transfers between US Dollar accounts or to US Dollar Term Deposits are free. Deposits do not count as day-to-day transactions. Please refer to Day-to-Day Transactions on the following page for a break out of day-to-day fees.